

Information regarding Fresno Pacific University and Frequently Asked Questions about COVID-19:

1. Where will new information be posted as it becomes available?

[Fresno.edu/coronavirus](https://fresno.edu/coronavirus)

For the most up to date information from Fresno Pacific on the COVID-19 situation please visit that webpage. That webpage will be the best source of information and it is updated continually as additional information becomes available.

2. What does shelter-in-place mean for the Fresno Pacific Community?

Beginning 12:01 a.m. on Thursday, March 19, through Tuesday, March 31, 2020, the City of Fresno has issued a shelter-in-place mandate for the city. (Though the final date may be extended.) Fresno Pacific University is honoring this mandate for all its campuses.

The offices at the main FPU campus and all regional campuses will be physically closed, but all service areas will remain operational for as long as the mandate is in effect. Most staff will work remotely, with a minimal number on campus. Students and others can contact the offices via telephone, email or the website.

For students living on the main campus, residence halls and the dining hall will continue to remain open and operational.

3. Are all classes cancelled?

The university is temporarily suspending all in-person, on-campus classes from Monday, March 16, through Saturday, March 21. During that week we will equip faculty to conduct all classes online. From Monday, March 23, to Sunday, April 12 all classes in all populations will be fully online. Faculty will be contacting you next week with instructions through email or your Moodle course shell. **Classes that are currently taught in an online only format will continue to function online as scheduled.**

4. What does “all” classes refer to?

All classes include all in person or on campus class for students in the traditional undergraduate, bachelor’s degree completion, graduate and seminary programs at all our campuses.

5. Does the one-week suspension of classes only apply to the FPU main campus?

No, the suspension of classes applies to the main campus and all regional campuses.

6. When will I know if classes will be online for the remainder of the semester?

In early April we will assess the situation and review the plan to see how best to complete the semester. This will apply to students in the traditional undergraduate, bachelor's degree completion, graduate and seminary programs at all our campuses.

7. I was told I would hear from my instructor the week of March 16 and it is now March 16 and I haven't heard anything from them. What should I do?

Information from your instructor will be sent out at some point March 16-22. Please be patient and allow time for instructors to communicate with each of their classes. If you don't hear from them early in the week, please don't panic. You will receive email communication with further information from them sometime between March 16-22.

8. What if I don't have the resources to be fully functional in an online class?

We recognize that not all students have the resources to be fully functional in an online environment. Those students are encouraged to contact their course instructor to see what accommodation can be made. Computer labs on the main campus will remain open for students to access.

9. Will an extra week be added to the semester to make up for this week of classes being suspended?

This temporary class suspension will not change the university academic calendar. Final exams, semester start and end dates, etc. will remain the same. Those scheduled to graduate in May 2020 may still have their degree posted later in May (as per typical timeline) so long as candidates have fulfilled all degree requirements and applied for graduation.

10. Are FPU sponsored events or events being hosted at FPU being cancelled?

During the shelter-in-place mandate, all in-person events have been postponed or cancelled. After the mandate is lifted and until May 14 at the earliest, events that consist of an estimated attendance of 10 or more people and take place on the FPU main campus, at any regional campus or FPU-sponsored events at offsite locations, are cancelled or postponed. In late April we will assess the situation and review the plan to see how to best move forward with events scheduled on or after May 14.

11. What about athletic events?

The FPU Department of Athletics has been informed by the PacWest Conference that all remaining 2020 sports have been cancelled. Student athletes are encouraged to connect with their head coach for answers to specific questions and additional information.

12. What about those who live on campus? Are the residence halls still open?

Students who live on campus are welcome to stay or return home if they would prefer and are able. Residence hall and dining facilities remain open and operational.

13. What about offices on the main campus and at regional campuses? Are offices still open and services still being offered?

During the shelter in place mandate, the offices at the main campus and all regional campuses will be physically closed, but all service areas will remain operational for as long as the mandate is in effect. Most staff will work remotely, with a minimal number on campus. Students and others can contact the offices via telephone, email or the website.

14. What about spring commencement? Is it going to still take place in May?

The spring commencement ceremony, scheduled for Saturday, May 9, 2020, will be postponed. Please know this decision was made after much deliberation, relying on expert advice from public health agencies and with our peers at other institutions of higher learning.

This postponement applies not only to the spring commencement ceremony at Selland Arena but associated on-campus celebrations including the Graduate Hooding Ceremony, Seminary Gala, Multicultural Celebration, Graduate Research Symposium and other related activities.

Those scheduled to graduate in May 2020 may still have their degree posted later in May (as per typical timeline) so long as candidates have fulfilled all degree requirements and applied for graduation.

We realize commencement is a significant event in the lives of our students and their families and are committed to ensuring there are future opportunities to celebrate your hard work and success. More specific information regarding commencement and associated celebrations will be forthcoming as we consider future options.

15. What about the annual MCC Sale (Celebration for World Relief)? Will that event still take place?

The MCC Sale has been cancelled.

16. I'm an FPU employee and I start to feel sick, what should I do?

Any employee (including student employees) who feels ill are highly encouraged to stay home. Please contact your supervisor if you have any questions or concerns. At work, please remember that the COVID-19 virus is a respiratory-tract illness—similar to colds and flu—and follow preventative practices on handwashing, social distancing and limiting contact with others.

17. Is continual campus cleaning taking place to help safeguard the community?

Yes, we will continue the use of recommended cleaning materials that are effective against numerous pathogens and are continuing to clean throughout campus, specifically high-touch and traffic areas and other common areas.

18. What can I do to help keep myself and others safe from the COVID-19 virus?

Remember, the COVID-19 virus is a respiratory-tract illness—similar to colds and flu—and health professionals recommend preventative practices including:

- Wash hands regularly for 20 seconds or more with soap and warm water
- Avoid touching your nose, eyes and mouth with unwashed hands
- Cover coughs and sneezes with your elbow or sleeve; not your hand
- Avoid people who are ill
- If you become ill, remain at home or indoors until you are no longer contagious

19. Are there resources online that can provide additional health and travel tips and information?

Yes! Please see below for links to additional resources:

- Travel alerts—The U.S. Centers for Disease Control and Prevention and State Department have issued travel alerts at [travel guidance from the CDC](#) and the [State Department](#).
- World Health Organization: openwho.org/courses/eprotect-acute-respiratory-infections/items/4P0tWilvwbZkMgLew4py9O
- The Centers for Disease Control and Prevention (subtitles in Spanish/subtítulos en español): youtube.com/watch?v=BEkrm6EwUyU&list=PL6hS8Moik7kawkTFkYiM4c0RBf_1m_q4
- Tips for dealing with stress from the [World Health Organization](#).
- Recommendations from the County of Fresno, Department of Public Health news.fresno.edu/sites/default/files/article/documents/School%20...
- “What the Public Should Do” from the Centers for Disease Control and Prevention news.fresno.edu/sites/default/files/article/documents/2019-nCoV%20-%20What%20the%20public%20should%20do%20-%20CDC%20FEB2020.pdf
- “Prevention and Treatment” from the Center for Disease Control and Prevention cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html
- Recommendations from the [U.S. Department of Health & Human Services](#)

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