

# Net Tutor Info & FAQ

## Free 24/7 Online Writing and Math Tutoring is Available to All FPU Students

### Three Options

- **Live Tutoring:** Students connect with a Tutor for a one-on-one tutor session.
- **Question Drop Off:** Students can submit a question (about a particular concept, about formatting, etc.) and return later for tutor feedback. Question responses are available within one day.
- **Paper/Essay Review:** Students submit a file and return later for a tutor's written feedback. Feedback from tutors can include questions and/or suggestions for areas for improvement. Paper reviews are available within 2 days.

### Subjects

- Math and Writing
  - Writing (English & Literature and Writing)
  - Math (Statistics, Algebra, Basic Math, Pre-Calculus, and Calculus)

Other subjects include:

- Science (Biology, Astronomy, Anatomy & Physiology, Chemistry, Geology, & Physics)
- Languages (Spanish, German, Italian, & French,)
- Psychology and Sociology
- Political Science
- Accounting

\* Math and Writing tutoring are available 24/7; hours for the other subjects are posted on Net Tutor

All tutors have a minimum of a bachelor's degree and have robust training in providing tutoring to adult learners. Tutors do not provide answers to students on homework assignments but guide them to understand concepts using the Socratic method.

Find how to prepare for a tutoring session [here](#).

### FAQ

#### What is NetTutor?

NetTutor is an online tutoring service provided by Link-Systems International (LSI). The tutors are subject matter experts with previous teaching or tutoring experience. They are full-time tutors, and all have at least a bachelor's degree; most also have post-graduate degrees.

### **When are tutors available?**

Some high demand subjects have live tutoring available 24 hours a day, every day of the year, writing and math. Other subjects' live hours are posted at [www.nettutor.com/schedule](http://www.nettutor.com/schedule). Also, there is a maximum one-day turn-around for asynchronous question submission and two-day turn-around for asynchronous paper/essay review. Turnaround times are typically less than the maximum times indicated.

### **Why is it important to integrate NetTutor**

#### **with Moodle?**

This will give students single sign-on access to NetTutor (rather than remembering another username and password). It also means fewer clicks between students and their tutor, as students can go directly from within their course to tutoring options for that same subject, streamlining their experience.

### **How do students access NetTutor?**

When NetTutor is integrated in your course shell, students will have single sign-on access. Tutoring sessions are held on LSI's collaboration platform, the WorldWideWhiteboard, recently rebanded to Pisces, and all sessions are recorded and stay in a private archive.

### **What if my students experience technical issues**

#### **logging into NetTutor?**

For technical support, students should submit a Support ticket.